



**Union  
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Brussels  
03 June 2026

**TO:**

President, Mr. Alfredo CALOT ESCOBAR  
Collège des chefs d'administration

**Subject: Competition EPSO/AD/427/26 — Request for access to online testing applications (TestWe and TAO) on work computers**

Dear Mr. President,

EPSO is currently running the open competition EPSO/AD/427/26 (Administrators AD 5). The tests are conducted remotely, on each candidate's own platform, using two applications for invigilation and examination: TestWe and TAO.

According to the technical requirements published by EPSO (<https://eu-careers.europa.eu/en/what-know-about-testing>), both applications notably require:

- administrator rights on the computer used (explicitly flagged as "generally unavailable on work computers");
- disabling the antivirus and firewall;
- no active VPN;
- for TestWe: 2 GB of free disk space, minimum 4 GB of RAM;
- for TAO (OAT): the Proctorio extension (<https://getproctorio.com/>), Chrome 58+, 2 GB of free RAM.

Staff and officials of the Institutions, bodies and agencies of the EU wishing to take part in this competition face two obstacles on their work computers:

1. TestWe and TAO do not appear on the list of applications approved for download; they have recently been removed from the EEAS App Store.
2. the absence of full administrator rights prevents any independent installation.

Installing these applications, therefore, currently requires an individual request to each institution's helpdesk, creating an unnecessary administrative burden and a potential barrier to participation.

We therefore ask DG DIGIT of the Commission to:

- add TestWe and TAO (including the Proctorio extension) to the list of applications available for free download by EU-staff, following the model of the "App Store" already in place for EEAS staff;
- alternatively, establish a simplified procedure enabling the installation of these applications on simple request, without prior hierarchical approval, for the duration of the competition;
- ensure that antivirus/firewall policies do not block the running of these applications during test sessions.

We also ask that the HR of all the institutions to:

- inform staff through the usual channels (intranet, *myintracom...* ) of the procedure adopted;
- confirm that participating in an EPSO competition from a work computer is permitted and raises no concerns under the applicable rules on use of institutional equipment.

As test invitations may be issued within the coming weeks, we request a response at the earliest opportunity and, if possible, implementation of the chosen solution before the end of June 2026. We remain available for any further information.

Best regards.

Nicolas MAVRAGANIS  
*USF President*