



**Union
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Bruxelles**

European Civil Service Public Européen

**Membre de l'Union Syndicale Fédérale, affiliée à l'Internationale des Services Publics
et à la Fédération Syndicale Européenne des Services Publics**

Brussels, le 28 mai 2026

TO:

DG-HR, Mr. Stephen QUEST

Director of EPSO, Mr. Olivier SALLES

DG-DIGIT, Ms. Veronica GAFFEY

Subject: Competition EPSO/AD/427/26 — Request for access to online testing applications (TestWe and TAO) on work computers

Dear Sirs and Madame

EPSO is currently running the open competition EPSO/AD/427/26 (Administrators AD 5). The tests are conducted remotely, on each candidate's own platform, using two applications for invigilation and examination: TestWe and TAO.

In accordance with the technical requirements published by EPSO

(<https://eu-careers.europa.eu/en/what-know-about-testing>), both applications notably require:

- administrator rights on the computer used (explicitly flagged as "generally unavailable on work computers");
- disabling the antivirus and firewall;
- no active VPN;
- for TestWe: 2 GB of free disk space, minimum 4 GB of RAM;
- for TAO (OAT): the Proctorio extension (<https://getproctorio.com/>), Chrome 58+, 2 GB of free RAM.

Staff and officials of the Institutions wishing to take part in this competition face two obstacles on their work computers:

1. TestWe and TAO do not appear on the list of applications approved for download; they have recently been removed from the EEAS App Store.
2. the absence of full administrator rights prevents any independent installation.

Installing these applications, therefore, currently requires an individual request to each institution's helpdesk, creating an unnecessary administrative burden and a potential barrier to participation.

We therefore ask DIGIT to:

- add TestWe and TAO (including the Proctorio extension) to the list of applications available for free download by EU institution staff, following the model of the "App Store" already in place for EEAS staff;

- alternatively, establish a simplified procedure enabling the installation of these applications on simple request, without prior hierarchical approval, for the duration of the competition;
- ensure that antivirus/firewall policies do not block the running of these applications during test sessions.

We also ask DG HR to:

- inform staff through the usual channels (intranet, *myintracom...*) of the procedure adopted;
- confirm that participating in an EPSO competition from a work computer is permitted and raises no concerns under the applicable rules on use of institutional equipment.

As test invitations may be issued within the coming weeks, we request a response at the earliest opportunity and, if possible, implementation of the chosen solution before the end of June 2026. We remain available for any further information.

Best regards.

Niels BRACKE
Président

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